



GROWING PLACES – 2025 SNAP CSA Pilot Membership Agreement

Community Supported Agriculture (CSA) programs provide SNAP customers with fresh, nutritious fruits and vegetables while supporting local farmers. DTA, Project Bread and *Growing Places* work together to offer SNAP customers an easy way to pay for these fruits and vegetables, which are called CSA shares. Participating in a CSA, allows SNAP customers to get fresh produce, support local farmers and save money!

CSA Partner Contact Information:

Office address: Growing Places
325 Lindell Ave. Leominster, MA 01452

Email: support@growingplaces.org

Phone: 978-598-3723

SNAP Customer Contact Information (Head of household or authorized representative only. Please print):

Name:

Last digit of SNAP Customer’s SSN# or the last digit of client’s temporary 999 identification number.

Note: The 999 number is assigned by DTA and only acceptable if the client does not have a valid SSN:

EBT Card Number:

6	0	0	8	7	5														
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Phone (include area code): _____

Email: _____

Delivery Address – include apartment number/unit number/floor if applicable; town; zip code:

I am interested in buying a SNAP CSA share from *Growing Places*. Please check one of the following ways to pay for the SNAP CSA share:

_____ I agree to pay **\$20.00 per month** in SNAP benefits from my January 2025 or (starting month _____) benefit issuance through my December 2025 issuance for a *Fruit &Vegetable CSA Share (average of 2 to 5 lbs.)*

_____ I agree to pay **\$40.00 per month** in SNAP benefits from my January 2025 or (starting month _____) benefit issuance through my December 2025 issuance for a *Fruit &Vegetable CSA Share (average of 3 to 8 lbs.)*



_____ I agree to pay **\$60.00 per month** in SNAP benefits from my January 2025 or (starting month _____) benefit issuance through my December 2025 issuance for a *Fruit &Vegetable CSA (average of 4 to 12 lbs.)*

_____ I agree to pay **\$80.00 per month** in SNAP benefits from my January 2025 or (starting month _____) benefit issuance through my December 2025 issuance for a *Fruit &Vegetable CSA (average of 5 to 15 lbs.)*

I understand that:

- I will receive farm produce twice a month, or monthly, which will be available for pick-up or delivery. Growing Places will contact you to find a convenient pick-up or delivery time and frequency.
- It is my responsibility to pick up my share on my scheduled pick-up date, during the scheduled pick-up time if I do not receive a home delivery.
- **If I cannot pick up my share, it is my responsibility to have someone to pick it up for me.**
- If I do not pick up my share during my scheduled pick-up time, it will be donated to a local food pantry, shelter or other institution that will make use of the produce and **I will not get a refund.**
- The types of produce in my share will change weekly and seasonally. There is no guarantee on the exact amount of produce. Shares will vary in weight, size and type of produce according to availability from local farms.
- I cannot return my CSA share for a refund or exchange it for other produce.
- I can cancel my participation in the pilot at any time. If I no longer want to participate, I will ask *Growing Places* staff or email DTA.CSA@MassMail.State.MA.US for a cancellation form.
- I will complete and return the cancellation form to *Growing Places* at least 10 days before I receive my next monthly SNAP benefit.
- If I do not return the completed form at least 10 days before that date, my CSA share payment may automatically be deducted from my next SNAP benefit. In that case, the cancellation will take effect the following month.
- I understand that *Growing Places* and DTA will act on my request to cancel my payment as soon as possible.
- I understand that I will not receive a refund for CSA share payments that have already been deducted.
- I agree to participate in a brief survey about this SNAP CSA Pilot at the beginning and end of the CSA season.
- My copy of this agreement, and the notices I will receive each time a payment is deducted from my SNAP EBT account, will serve as receipt of payment.

SNAP Client Signature: _____

Date: _____

Return form to: Growing Places
325 Lindell Ave
Leominster, MA 01453

1. Do we have permission to text you?

(enrollment support only, no marketing)

Yes

No

2. Do we have permission to email you?

(enrollment support only, no marketing)

Yes

No

3. Delivery/pick-up frequency: If you selected a \$40, \$60, or \$80 value, how often would you like to receive your produce? (If you chose a \$20.00 value, you will receive your delivery once a month)

once a month (you will receive all your produce in one delivery/pick-up each month)

twice a month (you will receive your produce split into two deliveries/pick-ups of equal value each month)

I am a returning 4x monthly delivery customer choosing a \$40.00 or larger value and would prefer no changes

4. Please choose a delivery or pick-up location:

Delivery to the address on page one of this application.

Please be sure to write a complete address, including city/town, apartment number if applicable, and zip code.

Pick-up at Growing Places' Office, 325 Lindell Ave., Leominster, MA; Wednesdays between 10 a.m. and 8 p.m.

Pick-up at WHEAT Community Cafe, 252 High St., Clinton, MA; Thursdays, arrange your pick-up time with WHEAT staff

Pick-up at the parking lot across the street from the Gardner Ale House, 74 Parker St., Gardner, MA; between 10 a.m. and 10:45 a.m.

Questions 5-10 for delivery customers only.

Pick-up customers, skip to question 11.

5. What kind of residence do you have? Pick one:

Detached house

Apartment, condo, or duplex

6. If you live in an apartment, condo, or duplex, please check the option(s) that apply to your residence.

My unit has its own exterior entrance.

My unit is accessed through an UNLOCKED lobby or hallway. (Our drivers will typically deliver to your unit door unless you instruct us otherwise.)

My building is locked and requires a building resident or employee to let the delivery person in.

7. If you live in a locked building, please tell us the best way to gain entry (e.g. buzz the unit, buzz a main office, etc.).

Note that Growing Places is not able to deliver the produce if the delivery person is unable to access the building.

8. Is your address number visible from the street or on the mailbox? If not, please provide a description of how to identify your home. _____

9. Please describe the delivery spot where our driver can leave the delivery. We highly recommend a cooler to protect the quality and safety of the produce. _____

10. Please initial that you understand the following:

I understand that Growing Places will be unable to deliver my produce if the staff or volunteer cannot gain access to the building or delivery location specified in this application. Due to the perishable nature of produce, Growing Places is not able to make a replacement delivery if staff are unable to access my delivery area due to locked doors, construction, or safety concerns. Growing Places is not responsible for produce after a delivery is made. If I need to make any changes to my delivery address, Growing Places requests 7 days' notice before my next delivery.

Initial here: _____

DEMOGRAPHIC INFORMATION - OPTIONAL

Your response to the following questions helps us secure funding to grow and improve our programs.

11. For your household, please write in the:

Total number of people

Number of adults 60+

Number of adults 19-59

Number of children under 18

Prefer not to answer any of the above.

12. What is your household yearly income (all sources)? Check one.

- Less than \$10,000
- Between \$10,000 and \$14,999
- Between \$15,000 and \$24,999
- Between \$25,000 and \$34,999
- Between \$35,000 and \$49,999
- Between \$50,000 and \$74,999
- \$75,000+
- Prefer not to answer

13. Head of Household Age. Pick one.

- 20-29
- 30-39
- 40-49
- 50-64
- 65-75
- 76+

14. Head of Household Gender Identification. Pick one.

- Female
- Male
- Nonbinary
- Other: _____
- Prefer not to answer

Head of Household Racial and/or Ethnic Identity.

These categories reflect the current and proposed U.S. Census categorizations, which support our grant reporting practices, although we recognize their limitations.

17. Do you the head of household identify as any of the following:

- Latine/Latina/Latino or Hispanic and White
- Latine/Latina/Latino or Hispanic and Black
- Latine/Latina/Latino or Hispanic and Multiracial
- Latine/Latina/Latino or Hispanic and Other Identity (Please specify.) _____
- Prefer not to answer

18. Please choose the option below that best describes your racial and/or ethnic identity.

- Asian or Asian American (inclusive of people with Central, East Asian, Southeast Asian, or South Asian descent including, for example, Chinese, Indian, Filipino, Vietnamese, Korean, and Japanese.)
- Black or African American
- Indigenous, Native American, Alaska Native, or American Indian
- Latine/Latina/Latino or Hispanic
- Middle Eastern or North African
- Multiracial
- Native Hawaiian or Pacific Islander
- White
- Other (Please specify.) _____
- Prefer not to answer

19. Would you like to share anything additional about your racial and/or ethnic identity? _____

20. Head of Household Language. Please pick one.

- Primarily English-speaking
- Some English-speaking
- Not English-speaking - Please tell us your spoken language: _____

ABOUT YOUR PRODUCE SELECTION

Our program sources fresh fruits and vegetables from local MA farms. The selection changes seasonally, though some items are available all year long. Growing Places selects the produce you will receive each delivery, and we do our very best to factor in your produce preferences by excluding items you check as "DISLIKE."

Due to seasonality, choosing fewer disliked items allows us to provide you with more variety within an individual delivery and throughout the year. On the other hand, choosing more disliked items increases repetition of produce selected and may result in larger quantities of each item packed.

LEAFY VEGETABLES

Greens we receive most regularly: lettuce, spinach, arugula, kale, Swiss chard, and bok choi

I would prefer NOT to receive:

(We will do our best to exclude these from your delivery/pick-up.)

- Asian Greens Mix
- Amaranth (leafy vegetable, slightly bitter cooking green)
- Arugula (slightly peppery salad or cooking green)
- Beet Greens
- Bok Choy (an Asian cooking green with both crunchy and leafy parts)
- Callaloo (leafy cooking green common in many Caribbean cultures)
- Collards (heartly cooking green, great for stewing)
- Dandelion greens (salad or cooking greens that taste a bit sharp/bitter)
- Kale
- Kunde (a.k.a. cow pea leaves; cooking green common in Kenya)
- Lalu (a.k.a. jute leaves; cooking green common in Haiti)
- Lettuce
- Managu (cooking green with flavor varying from sweeter to more bitter, common in eastern Africa)
- Microgreens (many types of tiny baby greens)
- Pea shoots/tendrils (baby pea greens with a mild taste, eaten raw or cooked)
- Sorrel (leafy vegetable, bright flavor, eaten raw or cooked)
- Spinach
- Sweet Potato Leaf (cooking green, mild, spinach-like, earthy taste)
- Tatsoi (leafy, Asian green)

Or check here:

- I would accept any leafy vegetables!
- I prefer no leafy vegetables.

FRUIT

Note that while we can get apples nearly year-round, most fruit is highly seasonal.

I would prefer NOT to receive:

(We will do our best to exclude these from your delivery/pick-up.)

- Apples
- Applesauce (unsweetened)
- Blackberries
- Cantaloupe
- Cherries
- Concord Grapes
- Cranberries (whole, fresh)
- Cranberries (dried)
- Peaches
- Pears
- Plums
- Raspberries
- Strawberries
- Watermelon

Or check here:

- I would accept any fruits!
- I would prefer no fruits.

VEGETABLES

I would prefer NOT to receive (choose UP TO 10):

(We will do our best to exclude these from your delivery/pick-up.)

- Asparagus
- Beets
- Black Beans (dried)
- Broccoli
- Brussels Sprouts
- Cabbage
- Carrots
- Cauliflower
- Corn
- Cucumber
- Eggplant
- Garlic
- Garlic Scapes (garlic plant stem, mild garlic flavor)
- Ginger
- Green or Yellow String Beans
- Kohlrabi (bulb-shaped vegetable; good roasted or raw in slaw)

VEGETABLES - CONTINUED

- Leeks (tube-shaped vegetable in the onion family)
- Mushrooms (all)
- Button Mushrooms (white or brown)
- Specialty Mushrooms (Oyster, Lion's Mane, Shiitake)
- Onions (white, yellow, red)
- Parsnips (root vegetable, sweet taste; roast, braise, or mash)
- Peppers, sweet varieties (many colors, not spicy)
- Peppers, spicy (many varieties)
- Potatoes (white, yellow, red)
- Sweet Potatoes or Yams
- Radishes
- Scallion (green stalks, onion family)
- Shallots (flavorful bulb, onion family)
- Snap Peas
- Snow Peas
- Summer Squash (several varieties, e.g., yellow squash)
- Tomatillo
- Tomato (many varieties)
- Tomato (green, unripe)
- Turnips (root vegetable, some varieties good raw in salads and others cooked)
- Winter Squash (all)
- Acorn Winter Squash
- Butternut or Honeynut (similar, smaller variety) Winter Squash
- Delicata Winter Squash
- Pumpkin
- Spaghetti Winter Squash
- Zucchini

Or check here:

- I would accept any vegetables!

HERBS

I would prefer NOT to receive:

(We will do our best to exclude these from your delivery/pick-up.)

- Basil
- Chives (narrow green stems, onion family)
- Cilantro

HERBS - CONTINUED

- Dill*
- Mint*
- Rosemary*
- Sage*
- Thyme*

Or check here:

- I would accept any herbs.*
- I would prefer no herbs.*

MEDICAL DIETARY NEEDS:

Do you have a produce allergy or other medical issues that prevent you from eating certain foods?

If yes, what are those foods?

Yes, they are: _____

No

SEASONAL SPECIALS MENU

IN ADDITION to the items listed above, would you like Growing Places staff to include seasonal specialty items from the examples below when they are available?

Yes, please!

No thanks! I'm not interested in these items.

Example items you might receive:

Beans, specialty varieties (e.g., Romano beans, broad beans, dragon's tongue beans)

Currants

Kiwi Berries

Celeriac (root vegetable, earthy celery flavor, good in soups/stews)

Chayote Squash

Cousa (Middle Eastern variety of summer squash, slightly sweeter than zucchini)

Edamame (soy beans in pods)

Fennel (bulb with a mild anise/licorice flavor; used raw, braised, or roasted)

Fiddleheads (edible baby ferns)

Husk Cherries (related to tomato, slightly sweet-tart; eat raw or cooked)

Lemonbalm (lemony flavor, good in tea or cooked dishes)

Melon (specialty varieties)

Parsley Root (root vegetable; similar to rutabaga or celeriac)

Radicchio (small red-purple leaves that grow in a head, slightly spicy and bitter)

Ramps (leafy wild leek, mild garlic flavor)

Rhubarb (stalk, often prepared stewed with sugar)

Rutabaga (root vegetable, good for soups and stews)

Sunchokes

Winter Squash, Specialty (e.g., koginut, blue hubbard, buttercup)

If Growing Places started offering lightly processed (e.g., frozen, dried/dehydrated items, pre-chopped time savers) would you be interested in receiving these in your deliveries/pick-ups?

Yes

No

How did you hear about us?

Growing Places' Mobile Market

Heywood Healthcare practice

UMass Memorial HealthAlliance practice

Community Health Connections

School, specify town/district: _____

Community Organization, specify: _____

Other, specify: _____

Have you received a Fresh Box (free produce box picked up between January and May 2025)?

Yes

No

Not Sure

Would you like to provide a secondary contact person?

Name: _____

Relationship: _____

Phone: _____